



## Welcome to Plymouth Industries

### Newsletter number two!

It is our sincere hope that our attempts to inform you as members of the Plymouth Industries team, will help you to not only understand our desired direction, but also motivate you to become a vital cog in our continued improvement processes. We are hopeful that everyone will put their best foot forward as we work together to prosper!

**ISO 9001:2000 Registration:** On Monday, February 5 Perry Johnson Registrar's auditor Mark Krefman conducted a revisit audit at both the Plymouth and Beatrice plants. His focus was to look at the corrective actions in place to address the non-conformities for the previous registration audit held in November of 2007. At the conclusion of the audit on Monday, February 5, Plymouth Industries has been recommended by our auditor for unconditional ISO 9001:2000 registration for our IBC (tank) lines. All documents have been submitted to the registration committee for approval, and we are hopeful we will be receiving documentation of full approval within the next three to four weeks. We appreciate the efforts of everyone involved. Please understand that this is not the end, but rather the beginning of our continuous efforts to improve our quality, efficiency and processes. As we move forward, we will look to critically address continued growth and development of all Plymouth Industries product lines. Your help and input is encouraged!

Following is information from the ISO 9001:2000 revisit report submitted at the conclusion of the audit.

**ISO Commendations:** The principal areas of noted improvement included the following: 1) Document and record control, 2) Identification, 3) Inspection records, and 4) communication.

**ISO Continued Improvement:** The areas recommended for continued improvement efforts included: 1) Implementation of a 5S program to eliminate waste and promote orderliness, 2) Tagging; to include updating procedure and practices at both plants, and 3) Education on Measureable Objectives to include "Inventory Turns".

It was suggested that efforts be continued to strengthen the above listed areas to enhance customer satisfaction and promote the growth of Plymouth Industries. The next surveillance audit, including ISO registration of the agriculture product lines, will be held the week of February 9, 2009. Let's continue moving Plymouth Industries forward!

## PLYMOUTH INDUSTRIES WAS NOTIFIED ON THURSDAY, FEBRUARY 14 THAT WE HAVE BEEN APPROVED FOR ISO 9001:2000 CERTIFICATION!!

### Guess Who's Coming to Dinner?.....

No----it's not Sidney Poitier. It's Damon Davie. Damon is joining the Plymouth Industries team as a specialist in Quality Engineering. Damon will assume responsibility for all aspects of our quality system and utilizing the ISO 9001:2000 tools to improve our processes. Damon has a diverse background in the automotive industry. He has held previous positions including: Purchasing Manager, Production Manager, ISO Auditor and Quality Assurance Manager. The addition of Damon to the Plymouth Industries team is another step in our journey to become a world class manufacturing organization that continues to grow and diversify. Please welcome Damon and give him your full support!

**The Extra Degree of Effort!** At 211 degrees, water is hot. At 212 degrees, it boils. And with boiling water; comes steam. And steam can power a locomotive. **One degree!** Raising the temperature of water by one extra degree means the difference between something that is simply very hot and something that generates enough force to power a machine – consistently pushing us to make the extra effort in every task we undertake. It reminds us that seemingly small things can make tremendous differences. 212 degrees, it's that dramatic, three numbers joined together to form one message that absolutely assures life-altering, positive results for those who choose to apply it! Are you making the extra effort to do an outstanding job?

**Quote of the Month:** "Business Advancement and Change go hand in hand. You can't have one without the other!"

**Reacting to Change is Your Choice:** You can choose to ignore it, or you can choose to recognize it. You can choose to tolerate it, or you can choose to embrace it. You can choose to avoid it, or you can choose to implement it. You can choose to hate it, or you can choose to love it. You can choose to follow it, or you can choose to lead it. You can choose to deny it, or you can choose to accept it. You can choose to cover it, or you can choose to expose it. You can choose to run from it, or you can choose to face it. **YOU CHOOSE!**

**February Birthdays:** James Fox, Doug Murdock, Carolyn Riley, Jeff Chenoweth, Casey Dayhuff, Marco Flores, Daryl Holle, Russ Winkle, Jeff Zajicek.

HAPPY BIRTHDAY to these employees.

You are invited to check-out our website at

[www.plymouthindustries.com](http://www.plymouthindustries.com) for our most recent information.